



FAQ

1. Is ChildWatch coming back?

YES! ChildWatch is being rebranded as Kids Zone and will open Nov 1.

2. What are the hours?

At first Kids Zone will be open limited hours: Mon – Thur, 9 – 11 and 4:30 – 6:30. Hours will be added based on demand. Families may use Kids Zone for up to 2 hours/day.

3. Who can take advantage of Kids Zone?

Kids Zone is complimentary for Family Memberships. Coming soon, Adult, Young Adult and Seniors will also be able to take advantage of Kids Zone for children or grandchildren with a Youth Guest Pass.

4. Will you take infants and toddlers?

Not currently. To comply with COVID regulations, we will not be able to accept children under age 3.

5. What do I need to register?

Pre-registration is not required, however; Kids Zone Registration Paperwork and COVID Waivers are required prior to using Kids Zone. Please know that may change if we have an overwhelming response.

6. How do I check in for Kids Zone?

- a. Let the Welcome Center staff know you will be using Kids Zone at check in. They will hand you bracelets to fill out for you and your child(ren). Markers to fill them out will be in Kids Zone.
- b. After you have filled out your bracelets and put them on your child(ren), please sign in on the computer available in the Kids Zone check in area.

7. Is there any other paperwork required for my child(ren) to use Kids Zone?

Yes, please complete the registration form available at the Welcome Center. This document will be kept on file and only needs to be completed once.